

**Reasonable Business Use:**

Fonality Pty. Ltd., a Sangoma company (the "Company") offers certain service plans with unlimited minutes of PSTN calls ("Unlimited Plans"), which are for reasonable business use of Customer only. Activities that do not constitute reasonable business use includes but are not limited to: autodialing, continuous or extensive call forwarding, use of virtual extensions for regular business use, continuous connectivity, fax broadcast, fax blasting, unlawful or unauthorized telemarketing, junk faxing, fax spamming, calling/faxing any person (through the use of distribution lists or otherwise) who has not given specific permission to be included in such a process, AND where Customer's average outbound minutes per user (defined as the total number of outbound minutes used by Customer divided by the number seats/licenses purchased by Customer) exceed 1000 minutes a month. If Company determines that Customer use of the Service is not within the scope of Reasonable Business use, Company reserves the right to invoice Customer for any additional users or usage (including the right to charge Customer's Credit Card) at the then current per-minute rate and/or to terminate or modify the terms of Customer's Service.

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